Workflow Scenario Example 9

Type: Advanced Notification
Department: Sales

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aptean

Learning Objectives

Trigger for Workflow

The time when a Workflow shall take place can be controlled by the Trigger e.g. in the case of dataset change.

Reaction to changed Reference Type

If a dataset has been changed, further steps which will follow are defined in this field. The fields are connected to the Field Change Activity Log, this then narrows down the fields which will cause a reaction.
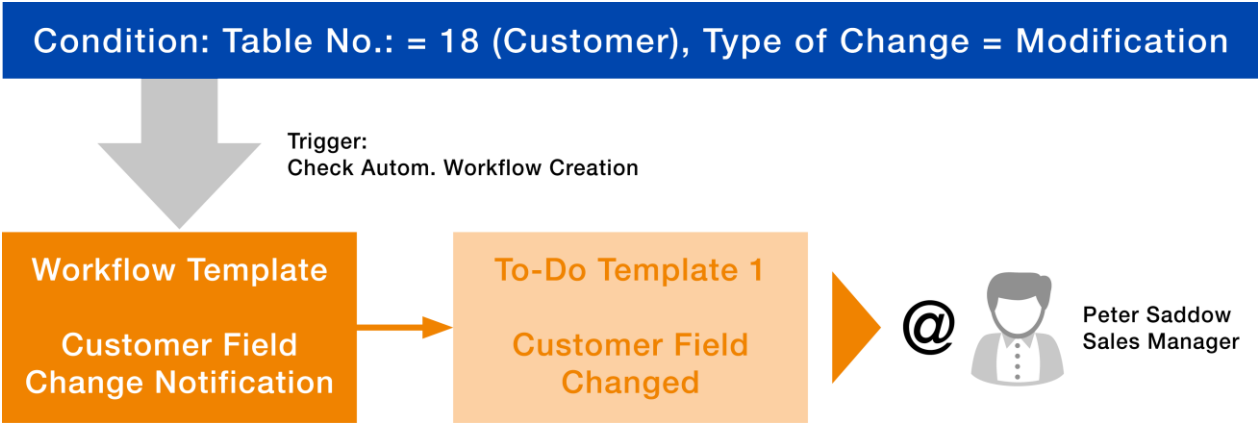
Field Change Activity Log

The Change Activity Log Field makes it possible to delete and recreate a Workflow in case that one of the selected fields have been changed (Combination Setup: Reaction to changed Reference Type Field: Delete when Field changes).

Business Process „Notification for Customer Changes"

The Sales Manager is informed on each and every change on the costumer cards via notification.

Aptean Advanced Workflow Diagramm

Condition: Table No.: = 18 (Customer), Type of Change = Modification

Trigger:
Check Autom. Workflow Creation

Workflow Template

**Customer Field
Change Notification**

To-Do Template 1

**Customer Field
Changed**

@ Peter Saddow
Sales Manager

Aptean Advanced Workflow Setup

Reference Type

No.: 18 (Customer)
Editing Page ID: 21 (Customer)
Buffer Time on Function Call Server: 10 Seconds
Automatic Workflows: Yes
Keyword Definitions
     Keyword Definitions Line 1
          Table ID: 18 (Customer)
          Feld ID: 1 (No.)
          Tick all Use Field
     Keyword Definitions Line 2
          Table ID: 18 (Customer)
          Field ID: 2 (Name)
          Tick all Use Field

To-Do Template

To-Do Template 1	Reference Type No.: 18 (Customer) Code: WF090-TD010 Description: Customer Field Change
WHO	Employee Code: PS
WHY	No Activation
WHEN	Source Type: Workflow Duration Date Calculation: 2D Critical Date Calculation: -1D
WHAT	Type: Manual Completion

Workflow Template

Reference Type.: 18 (Customer)
Code: WF090
Description: Customer Field Change Notification
Reaction on Changed Source: Delete
Use Condition: WF090-C010
     Additional: Yes

     Condition

     Table ID: 18 (Customer)
     Code: WF090-C010
     Description: Dummy Examination
     Type: Workflow Template Use
     Condition Line 1
          Active: Yes
          Type: Field
          Table ID: 18 (Customer)
          Field ID: 1 (No.)
          Filter: <>"

Workflow Line 1
     Type: To-Do
     Code: WF090-TD010
     Trigger:
     On Modify: Yes
Event Triggers
On Modify: Yes

Aptean Advanced Workflow

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