Aptean Advanced Workflow

Workflow Scenario Example 9

Type: Advanced Notification Department: Sales

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Learning Objectives

Trigger for Workflow

The time when a Workflow shall take place can be controlled by the Trigger e.g. in the case of dataset change.

Reaction to changed Reference Type

If a dataset has been changed, further steps which will follow are defined in this field. The fields are connected to the Field Change Activity Log, this then narrows down the fields which will cause a reaction.

Field Change Activity Log

The Change Activity Log Field makes it possible to delete and recreate a Workflow in case that one of the selected fields have been changed (Combination Setup: Reaction to changed Reference Type Field: Delete when Field changes).

Business Process "Notification for Customer Changes"

The Sales Manager is informed on each and every change on the costumer cards via notification.



Aptean Advanced Workflow Diagramm

Condition: Table No.: = 18 (Customer), Type of Change = Modification Trigger: Check Autom. Workflow Creation Workflow Template **To-Do Template 1** Peter Saddow **(***a* Sales Manager **Customer Field Customer Field** Change Notification Changed



Aptean Advanced Workflow Setup

Reference Type

No.: 18 (Customer) Editing Page ID: 21 (Customer) Buffer Time on Function Call Server: 10 Seconds Automatic Workflows: Yes **Keyword Definitions** Keyword Definitions Line 1 Table ID: 18 (Customer) Feld ID: 1 (No.) Tick all Use Field **Keyword Definitions Line 2** Table ID: 18 (Customer) Field ID: 2 (Name) Tick all Use Field

To-Do Template

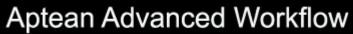
To-Do Template 1	Reference Type No.: 18 (Customer) Code: WF090-TD010 Description: Customer Field Change
WHO	Employee Code: PS
WHY	No Activation
WHEN	Source Type: Workflow Duration Date Calculation: 2D Critical Date Calculation: -1D
WHAT	Type: Manual Completion

Workflow Template

Reference Type.: 18 (Customer) Code: WF090 **Description:** Customer Field Change Notification **Reaction on Changed Source: Delete** Use Condition: WF090-C010 Additional: Yes

Condition

Table ID: 18 (Customer) Code: WF090-C010 **Description:** Dummy Examination Type: Workflow Template Use **Condition Line 1** Active: Yes Type: Field Table ID: 18 (Customer) Field ID: 1 (No.) Filter: <>"





Workflow Line 1 Type: To-Do Code: WF090-TD010 Trigger: On Modify: Yes **Event Triggers** On Modify: Yes



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